

Workers' **rights**, not wrongs

What to do when things are going wrong

When things go wrong in the workplace, it can be hard to know where to go for help. There are many internal (within PARSA and the ANU) and external services that can help you manage issues in the workplace.

PARSA Student Assistance Team

The PARSA Student Assistance Team, including the PARSA Lawyer, consists of professionally trained staff who may assist you with academic matters and/or personal matters which directly impact upon your postgraduate student experience. This includes workplace issues. The team can be contacted confidentially by telephone or email and provide advice using these methods and through free in-person appointments. They can be contacted on parsa.assistance@anu.edu.au or 02 6125 2603.

ANU Counselling

It can be a distressing and stressful experience to have issues in your workplace, and ANU Counselling provide free and confidential appointments for currently enrolled ANU students. Other crisis support can be found [here](#).

Fair Work Ombudsman

The Fair Work Ombudsman can be contacted to report illegal workplace behaviour (there is the option to do this anonymously), to answer basic questions, and their basic online tools can help you answer many questions that you may have about your entitlements and rights. If you are an international student, they have special agreements to protect visa holders. For more information about this, see the International Students fact sheet.

Trade Unions

Your trade union can help represent you in disputes in the workplace and can look into suspected breaches of workplace, discrimination and workplace safety laws. For more information about trade unions, please see the Trade Union fact sheet.

ACT Young Workers Centre

A project of the ACT Government and UnionsACT, the Young Workers Centre provides support for workers in the ACT aged under 25. They provide information, assistance and referrals for those workers under 25 as well as their parents and carers.

